

City of Pleasanton

Transportation Services

Service Hours:

Monday-Friday 8:00 AM—5:00 PM

Saturday 9:00 AM—4:00 PM

Pleasanton Paratransit Service (PPS)

The Pleasanton Paratransit Service is a reservation based program that provides door-to-door, shared-ride service for eligible Pleasanton and Sunol residents. It is a City of Pleasanton program, managed by the Department of Parks & Community Services. The goal of PPS is to provide transportation that meets the requirements of the Americans with Disabilities Act (ADA) of 1990. This law was passed to ensure that persons with disabilities have access to a variety of services, including local transportation.

Phone: (925) 931-5376

Fax: (925) 485-3685

Pleasanton Downtown Route (DTR)

DTR is a same-day fixed route transit service that operates throughout Downtown Pleasanton connecting local senior housing complexes to local shopping areas. Pre-registration is required through the Paratransit Program. Riders will be allowed entry on a first-come, first-served capacity. Riders use one ticket per day and have unlimited access for the remainder of the day.

How to use this brochure:

- ♦ **When arranging your medical appointments, please be very flexible with your bus schedule and notify your medical provider that you are using public transportation. We encourage medical providers to assist us in staying on time.**
- ♦ **If you require transportation to the hospital for any type of surgery, please note that Pleasanton Paratransit Service is not an appropriate option. Most hospitals require a patient to be accompanied home by a family member or friend.**
- ♦ **Don't forget that family members and friends can be a good option for some medical transport.**
- ♦ **The City of Pleasanton does not endorse or support any of the noted transportation providers. Staff recommends contacting each provider to determine the best transit option.**
- ♦ **For additional questions, please feel free to call the Pleasanton Paratransit Office at: (925) 931-5376, Monday - Friday, 9:00 AM - 3:00 PM.**

Volunteer Transit Programs

American Cancer Society:

Phone: (866) 444-7672

Provides rides for cancer patients to their medical appointments.

Senior Support Program of the Tri-Valley:

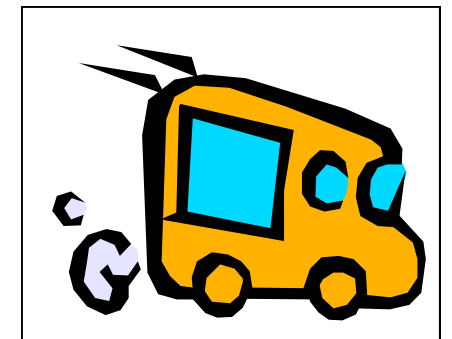
Phone: (925) 931-5387

Provides rides for seniors (60+) who live in Dublin, Livermore, Pleasanton or Sunol and are unable to find a ride for a non-emergency medical need.



A Transportation Guide for Seniors

Medical Appointment & Non-Emergency Transit Options for the Pleasanton Area



Funding for the Pleasanton Paratransit Service is provided by the City of Pleasanton and the Alameda County Transportation commission (Alameda CTC).

		Age Requirement	Wheelchair Accessible	Same Day Rides	Reservation Required	Cost	Medicare Reimbursement	Private Insurance Reimbursement	Medical Transport	SERVICE AREA		
										Pleasanton Only	Tri-Valley	Bay Area
Private Transportation												
Black Tie Limousine	800-445-0444				X	VARIES						X
Blue Bird Cab Company	866-551-TAXI			X		\$2.50/mile					X	
City Cab Company	925-455-5555			X		\$2.50/mile					X	
Pleasanton Taxi Cab	925-463-9999			X		\$2.50/mile					X	
National Cab Company	925-598-0000											
Yellow Cab Company	925-999-9990			X		\$2.50/mile					X	
Public Transportation												
City of Pleasanton Paratransit	925-931-5376	X	X		X	\$3.00 (1) One way			X	X		
Downtown Route Service	925-931-5376	X	X	X		\$1.50 All Day				X		
WHEELS Dial-A-Ride	925-455-7500	X	X		X	\$3.50 One way			X		X	
Specialized Transportation												
Cabulance Comfort	925-833-7777		X	X*		VARIES			X		X	X
One Stop Med Ex	510-500-4487		X	X*		VARIES	X	X	X		X	X
West Med Ambulance Service	888-331-1420		X	X*	X	VARIES			X		X	X
Senior Support Trans. Program	925-931-5379			X*		VARIES	N/A	N/A	X		X	

* Reservations recommended. Fees are subject to change

(1) Pleasanton Residents; \$3.50 Non-Residents